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**Latimer, Becky**

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**From:** Latimer, Becky  
**Sent:** Friday, June 7, 2019 10:22 AM  
**To:** [REDACTED]  
**Subject:** docket 2018-358-WS

Dear Ms. Lorrie Morris,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer  
Clerk's Office/Administrative Coordinator  
Public Service Commission of South Carolina  
803-896-5100  
**Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492**



\* Required Fields

Date: 6-6-2109

**Letter of Protest  
in Docket 2018-358-WS**

**Protestant Information:**

Name : Lorrie Morris

Mailing Address:

City: Lake Wylie

State: SC

Zip: 29710

Phone:

Email:

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Blue Granite Water Company, formerly Carolina Water, for over 6 years.

In the 6 ½ years we have lived in Lake Wylie we have had concerns with our water. My husband was in the military for 21 years and we have lived many places during that time, and since his retiring from the military. I can never remember having a problem with our water anywhere we lived, until moving to Lake Wylie. We have had several rate increases since we have lived here, but no upgrading of the systems. We have had water main breaks, low water pressure, and had to boil our water several times. The last time being low water pressure for two days and having to boil our water for two days. Growth in Lake Wylie, since we have lived here, has been unbearable. I do not feel Blue Granite Water has planned for this growth and now they are in trouble. Never have they admitted this, but in the Herald newspaper they have blamed their customers on using too much water. This is just not true. Now we are on a mandatory watering guideline. My husband and I had new sod put in our yard last year. We have followed the rules set up, but who is going to pay for our grass if it dies. Now Blue Granite is requesting a rate hike of 21.5% and they intend to apply for another rate increase later this year. We are a family of 2 in our household. With no watering outside our bill is \$90 a month. With their first increase our bill could go to \$110 per month. I ask for help to stop these constant increases and have Blue Granite upgrade their systems so we don't have to keep having low water pressure and boil water.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

No